

## **TERMS AND CONDITIONS FOR NEW APP, BETTER WEBSITE LAUNCH CAMPAIGN GIVEAWAY**

### **Terms and Conditions**

1. These terms and conditions (“**Terms and Conditions**”) shall apply to the New App, Better Website Launch Campaign Giveaway (“**Giveaway**”) organized by Uniqlo (Singapore) Pte. Ltd. of 51 Bras Basah Rd, #08-07, Singapore 189554 (“**Uniqlo**”).
2. The Giveaway campaign period is from 26 June 2026, 12AM to 19 July 2026, 11:59PM.
3. Both new and existing customers who meet the eligibility criteria during the campaign period will be entitled to stand a chance to win the giveaway prize. No purchase is required for both customer groups.
4. All permanent and contract employees of Uniqlo are not eligible to participate in the Giveaway.
5. To meet the eligibility criteria, customers must have a valid email address, sign up for the UNIQLO Singapore E-newsletters and take the following action for new and existing customers respectively:
  - New customers: download the UNIQLO app, create an account, and log in between 26 June 2026 to 19 July 2026.
  - Existing customers: update the UNIQLO app, reset password, and log in between 26 June 2026 to 19 July 2026.
6. The prizes include 1 grand prize and 3 regular prizes:
  - Grand prize (One (1) winner only): 1-night stay at Mandai Rainforest Treehouse (Banyan Tree Suite Lifestyle Package)
  - 3 Regular prizes: 100pcs x \$10 NTUC voucher, 100pcs x \$10 Polar Puff & Cakes voucher and 100pcs x \$10 UQ voucher.
7. The Giveaway will be conducted at Uniqlo’s office at 51 Bras Basah Road #08-07 Lazada One Singapore 189554. Winners will be selected at random under the supervision of an independent auditor on 24 July 2026 and selected winners will be informed between 27 July 2026 to 30 July 2026, via email and/or through UNIQLO app notification (under the “Message” tab”).
8. The collection of the Grand Prize will be at UNIQLO Orchard Central Store by 31 August 2026. If the grand prize is unclaimed by 31 August 2026, the prize will be forfeited.

### **General terms**

9. Personal information will be used for the purpose of administering this Giveaway being contacted if they are selected as winners.
10. UNIQLO reserves the right, at its sole and absolute discretion, to disqualify any participant or forfeit any prize in the event of non-compliance with these Terms and Conditions or suspected fraudulent or abusive behaviour, including but not limited to the creation of multiple accounts or manipulation of the promotion mechanics.

11. The winner of any prize shall be responsible for the use of the prize. Uniqlo shall not be liable for any loss, damage, personal injury or death in connection with the Giveaway or prize, howsoever arising.
12. Prizes are not transferable, or exchangeable for cash, credits or any other item or otherwise, either wholly or partially. Uniqlo reserves the right to change the prizes to one of a similar monetary value. Where any prize contains a specific date during which the prize should be redeemed, no requests for extensions or replacements will be entertained.
13. The decision of Uniqlo on all matters relating to or in connection with the Giveaway are final, conclusive and binding. Uniqlo shall not be obliged to give any reason or enter any correspondence with any person on any matter concerning the Giveaway.
14. Uniqlo also reserves the right to hold void, cancel, suspend, postpone or change the Giveaway where it becomes necessary to do so.
15. These Terms and Conditions shall prevail in the event of any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Giveaway.
16. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.