

UNIQLO APP giveaway and exclusive Draw for 26SS Arigato Festival
Terms and Conditions

Short Terms

The UNIQLO App giveaway and exclusive Draw for the UNIQLO 2026 Summer Season “Arigato Festival” (hereinafter “Arigato Festival”) is open to residents in the UK (England, Scotland, Wales and Northern Ireland), France, Germany, Spain, Denmark, Sweden, Belgium and the Netherlands aged 18 or over who have downloaded the UNIQLO App and participated in this prize draw between 28th May and 3rd June 2026 (further detailed below).

This is a combined Operation for all the countries mentioned above, where participants can win prizes from the UNIQLO App exclusive Draw for the Arigato Festival.

Only entrants meeting the criteria set out in the Terms and Conditions are eligible to participate in this Operation.

Full Terms & Conditions – Customer Participation

To participate in the Operation, all participants are obliged to actively accept to be bound by these Terms and Conditions, and all entry instructions that form part of these Terms and Conditions in the participation form provided. These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials.

Operator: Uniqlo Europe Ltd, 103-113 Regent Street, London, W1B 4HL, United Kingdom

Participant: Uniqlo customers participating in this Operation who meet the following eligibility requirements.

1. **Eligibility:** The Operation is open to the residents in the UK (England, Scotland, Wales and Northern Ireland), France, Germany, Spain, Denmark, Sweden, Belgium and the Netherlands aged 18 or over, excluding employees of the Operator and their immediate families, its agents and anyone professionally connected with this Operation.
2. **Entry Instructions:** Participants will be entered into the prize draw by completing a form via the UNIQLO App between 28.05.2026 and 03.06.2026 and completing the steps below:

To enter a coupon giveaway Operation, Participants must:

- a. Download the UNIQLO App
- b. Create a UNQLO account or be logged into their UNIQLO account
- c. Complete the form provided in the UNIQLO App while being logged in (you can find the form banner inside the App on the notification page).

To complete the form, participants are required to submit responses to all questions that request their personal opinions.

To enter an exclusive Draw Operation, Participants must:

- a. Download the UNIQLO App
- b. Create a UNQLO account or be logged into their UNIQLO account
- c. Complete the form provided in the UNIQLO App while being logged in (you can find the form banner inside the App on the notification page).
- d. Be logged into their UNIQLO account while making any purchase via the UNIQLO App during the Participation Period or scan their UNIQLO App Member ID during checkout in UNIQLO stores during the Participation Period.

Participation is limited to one (1) entry per person.

Excluded from participation are:

- entries from agents or third parties,
- syndicated entries,
- those made using methods such as computer macro, script or the use of automated devices, and
- duplicate or bulk entries.

Such excluded entries will be deleted, and the participant will be disqualified without notice at the Operator's discretion.

All entries must be made directly by the person participating in the Operation. Participants who do not give correct details or those who make an entry on someone else's behalf will be disqualified, at the Operator's discretion.

3. Participation Period: The Operation is available between 28.05.2026 and 03.06.2026

Prize Terms & Conditions

4. Prize:

Coupon giveaway: All participants will receive a £/€5/ 75kr/50DKK discount coupon which is valid for a period of one (1) month from the date it is issued and can be used for online purchases and in-store purchases.

Prize Delivery: The prize will be issued directly within the UNIQLO App. Winners may access their prize in the Coupon Section located on the App Membership page.

5. Main prize:

5x winners (in total) will be selected to receive the "Japanese Feast and Shopping"-Prize, which includes:

- £150.00* Travel allowance to travel to your capital city: London, Paris, Berlin, Madrid, Amsterdam, Brussels, Copenhagen or Stockholm; The allowance amount will be calculated and paid in the local currency of the recipient's country, based on the applicable exchange rate at the time of payment.
- 2 Nights' accommodation at a 4-Star Hotel in London, Paris, Berlin, Amsterdam, Madrid, Brussels, Copenhagen or Stockholm, double room with en-suite bathroom (other preferences such as twin room are subject to availability);
- Breakfast for two (2) people in the hotel restaurant each morning;
- Omakase Style Dinner, including: Omakase Style Menu, one (1) cocktail per person in one of the following restaurants in the respective city
 - o London: Nobu; Paris: Shiro; Berlin: Shiori; Madrid: Hotaru; Amsterdam: Yamazato; Brussels: Kamo; Copenhagen: Damindra; Stockholm: Damindra or Sushi Sho
 - o Booking is subject to availability at time of the booking
- £500 / 500EUR / 3,700DKK / 5,500kr Uniqlo e-gift voucher to be used at a Uniqlo store located in your destination;
- Omakase style set menu for two (2) people at a top Japanese restaurant in the winner's destination city.

a. **Prize conditions:**

- The stay is subject to availability at the discretion of the assigned Travel Agency and excludes bank holidays, and unofficial special days such as Valentine's day, school holiday periods, specifically the Christmas holidays, summer holidays, spring and autumn half terms and Easter as well as Weekends.
- For avoidance of doubt, this prize will be awarded to a winner to visit the capital city within their country of residence.
- **Special conditions:** The UNIQLO e-gift card can be redeemed in store and online in the respective area of currency.
- Lost or stolen cards cannot be replaced. E-gift cards will expire after twelve (12) months. Customer will not be able to use the card after that date and any unused balance on the card will be lost.

b. **Travel allowance:** Travel allowance will be transferred directly to the winner upon confirmation of full and correct bank details. Transfers can take up to five (5) working days.

6. **Claim period:** All prizes must be claimed and booked by the prize winner within 12 months from the date of the initial correspondence with the agency.

7. **Winner selection:**

Japanese Feast&Shopping: Five (5) winners will be randomly selected within ten (10) working days of this Operation's closing date. The winner will be selected randomly by a computer process from all entries across the UK, France, Germany, Spain, Denmark, Sweden, Belgium and The Netherlands that produces a verifiably random result from those valid entries received during the operational period.

8. Winner notification:

1. The winners will be notified via email within ten (10) working days from selection.
 2. If winners have not contacted the Agency within fourteen (14) days of notification to claim their prize, their right to the prize will be forfeited and an alternative winner will be chosen by the Operator.
9. **No exchange:** Please note that no prize can be exchanged into a cash alternative.

Our Right to Use Information About You

10. Any personal information provided by participants in the course of an online purchase, downloading the UNIQLO App or participating in this Operation will be collected, stored, and processed by the Operator in strict compliance with applicable data protection regulations. **Your personal details will only be used for the purposes of administering this Operation other purposes unless otherwise provided by law or unless you have opted in to receive future marketing mailings from the Operator.** If you opt in and start receiving marketing emails from the Operator, but would then like to stop receiving them, use the unsubscribe button provided in an email from the Operator.
11. Other than its agencies and third-party suppliers who are contracted to administer the Operation, the Operator will not pass participants' details on to any third party.
12. The Operator's Privacy Policy applies to any processing of data performed in connection with this Operation. The Privacy Policy can be found at:
UK: https://www.uniqlo.com/uk/en/company/privacy_policy.html
France: https://www.uniqlo.com/fr/fr/company/privacy_policy.html
Germany: https://www.uniqlo.com/de/de/company/privacy_policy.html
Spain: https://www.uniqlo.com/es/es/company/privacy_policy.html
Belgium: https://www.uniqlo.com/be/fr/company/privacy_policy.html
Netherlands: https://www.uniqlo.com/nl/nl/company/privacy_policy.html
Sweden: https://www.uniqlo.com/se/en/company/privacy_policy.html
Denmark: https://www.uniqlo.com/dk/en/company/privacy_policy.html

13. The processing of personal data is based on the performance of the contract embodied by these Terms and Conditions.

The personal data collected in connection with the Operation are necessary for the performance of the Operation and these Terms and Conditions. The personal data collected as part of the Operation include, in particular:

- App membership ID and
- the email address associated with that App Members

These personal data will be used exclusively by the Operator for the purpose of handling the participation of the data subjects in the Operation (namely, identifying and contacting the participants). No personal data will be used by the Operator for marketing purposes, unless express and prior authorization has been obtained.

The personal data of Participants are retained for the entire duration of the Operation and are then deleted after the final draw.

The data of the Operation are retained for the period necessary for the awarding, shipping, and tracking of the Prizes, and then archived for the applicable statutory limitation period for evidentiary purposes.

Personal data are disclosed only to authorized persons within the Operator and, where applicable, to partners exclusively responsible for the delivery of the Prizes, strictly within the scope of their duties.

In accordance with the applicable data protection laws, each Participant has the following rights: right of access; right to rectification; right to erasure; right to object to and restrict processing in the cases provided for by law; right to data portability.

The participant may exercise their rights by contacting the Data Protection Officer at the following email address: dpo_eu@fastretailing.com.

General

14. The Operator and its agents reserve the right not to consider, and to exclude any entry they deem in their sole, subjective determination to be inappropriate and/or not in compliance with these Terms and Conditions.
15. No responsibility will be taken by the Promoter for entries or claims which, for technical or other reasons, are not entered correctly or are lost. Incomplete entries will not qualify for the Promotion.
16. Prizes are non-transferable and cannot be resold or exchanged for cash.
17. Prizes cannot be returned or exchanged at Uniqlo stores.

18. There are no cash or other prize alternatives available in whole or in part except in the event of circumstances outside its control. The Operator reserves the right to substitute a similar alternative of equal or greater value. Unless otherwise agreed in writing by the Operator the prize will only be awarded directly to the winner.
19. The winner's information will be used and shared for the purpose of providing the prizes only and announcing the winner as described in the Terms and Conditions.
20. In the event of circumstances outside the reasonable control of the Operator, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this Prize draw or the awarding of prizes, and only where circumstances make this unavoidable, the Operator reserves the right to cancel or amend the Operation or These terms and Conditions, at any stage, but will always endeavour to minimize the effect to participants in order to avoid undue disappointment. For the avoidance of doubt, the Operator will not be responsible for any unforeseen cancellations of flights or other arrangements.
21. Participants in the Operation agree to be bound by these Terms and Conditions. The Operator reserves the right at its sole discretion to disqualify any participant found to be abusing or tampering with the operation of the Operation, or to be acting in any manner deemed by the Operation to be in violation of the Terms and Conditions.
22. Trademarks, logos and names of the products and retailers are the property of their respective owner.
23. To the fullest extent permitted by law and excluding death or personal injury caused as a result of the Operator's negligence, neither the Operator nor its agencies or third party suppliers accept any liability for claims, losses, demands, damages, corrupted or misdirected entries, any late or misdirected delivery of communications (by email or otherwise), faulty or failed electronic data transmissions or injuries that arise out of and/or in any way related to the prize, the receipt, use and/or enjoyment of the prize and/or the Promotion.
24. The Operation and the Terms and Conditions will be governed by the law of the customer's country of residence and any disputes arising out of or in connection with the Promotion will be subject to the jurisdiction of the courts of the customer's place of residence.

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UNIQLO EUROPE LTD

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