

English: UK, Sweden, Denmark, Belgium, Luxembourg:

UNIQLO International Repair Day 2026 Campaign Terms and Conditions

The UNIQLO International Repair Day 2026 campaign (the "Operation") runs on 17 and 18 October 2026 at participating locations. During the Operation, eligible customers may receive a knit repair in selected RE.UNIQLO STUDIO. The Operation is available at participating RE.UNIQLO STUDIO specified below.

The redemption can only be made in the RE.UNIQLO STUDIO tills in the 20 European RE.UNIQLO STUDIOS and 5 additional stores without repair studios that are participating in the Operation as shown below:

1	UK	103-113 Regent Street	London
2	UK	311 Oxford Street	London
3	UK	19-21 Long Acre, Covent Garden	London
4	UK	64 Princes Street	Edinburgh
5	UK	Coal Drops Yard	London
6	UK	Liverpool One, 90 Paradise Street	Liverpool
7	UK	125-153 Argyle Street	Glasgow
8	UK	Unit SU25, Cabot Circus, Brigstowe St	Bristol
9	FR	67-73 Rue de Rivoli	Paris
10	FR	17 Rue Scribe, Opera	Paris
11	ES	Gran Via 37	Madrid
12	IT	Via del Corso 197	Roma
13	IT	Via Cordusio 2	Milan
14	BE	Meir 85	Antwerp
15	DK	Fisketorvet	Copenhagen
16	SE	Kungsträdgården, Hamngatan 27	Stockholm
17	SE	Fredsgatan 12	Göteborg
18	LUX	1611, Grand Rue	Luxembourg
19	NL	Koningsplein 2	Amsterdam
20	NL	Rembrandtveg 6 Amstelveen	Amstelveen

Non-studio repair locations

1	NL	Grote Marktstraat 30	Den Haag
2	NL	Kalverstraat 11 / Rokin 12	Amsterdam

3	NL	Lijnbaan 117	Rotterdam
4	BE	Porte de Namur, Chaussée d'Ixelles 4-10	Brussels
5	BE	19, Place de la Monnaie	Brussels

Only participants meeting the criteria set out in these terms and conditions are eligible to benefit from this Operation.

By participating in the Operation, all participants will be deemed to have accepted and be bound by the terms and conditions, and all participation instructions form part of these terms and conditions. These terms and conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or Operational materials.

Operator: UNIQLO Europe Ltd, 103-113 Regent Street, London, W1B 4HL. For participating stores located in the EU, the Operation is carried out by the relevant local branch of UNIQLO Europe Ltd. Details of the applicable branch are available on the local UNIQLO website.

1. Eligibility: The Operation is open to customers in the United Kingdom, France, Germany, Italy, Spain, Belgium, Luxembourg, Netherlands, Denmark, Poland and Sweden aged 18 and over.

2. Participation: To enter the Operation, participants must present an eligible garment at a participating location during the Operation period.

The offer is available at:

All RE.UNIQLO STUDIOS in Europe.

Service can be performed at twenty (20) RE.UNIQLO STUDIOS and an additional 5 (five) non-studio repair locations on a UNIQLO item owned by the customer (services include all repairing options available, including, for example, traditional Japanese embroidery techniques, such as "Sashiko")

3. Participation Period: The Operation is valid only on 17 and 18 October 2026, during normal store opening hours. The Operator reserves the right to shorten or extend the Participation Period.

4. Eligible Garments:

To qualify for this Operation, garments must:

- 1) Be an original UNIQLO knitwear garment,
- 2) Be previously worn and show signs of wear, damage or deterioration resulting from normal use and the passage of time, and
- 3) Be assessed by store staff as suitable for repair.

The Operation covers repair services intended to restore, repair or prolong the life of the garment and services are subject to the capabilities, equipment, capacity and expertise available at each participating store

5. RE.UNIQLO STUDIO and participating stores offer a specific price list of repair services and staff can only provide services specified on this list, which is available to be viewed at your local RE.UNIQLO STUDIO or on your local UNIQLO website by clicking on the menu, scrolling down to "Sustainability" and

then selecting "RE.UNIQLO STUDIO". Members of staff reserve the right to refuse to repair any item that they deem unsuitable. They can also decline to provide any service that we do not currently offer.

6. The complimentary repair service is limited to a maximum regular retail value of £20/€20/150DKK/200SEK/ per garment. Store staff reserves the right to determine the repair method and scope necessary to remain within the £20/€20/150DKK/200SEK/ value limit. Where the requested repair exceeds this value, the participating store may charge the customer the difference between the complimentary allowance and the total repair value.

7. The Operation does not apply to: Non-UNIQLO products, new garments, alterations, customizations or embellishments not intended to repair existing wear or damage, repairs exceeding the technical capabilities of the participating location, items deemed unsuitable for repair for hygiene, safety, quality or operational reasons. Store staff reserve the right to refuse any item considered unsuitable for repair.

8. The Operator is not responsible for participants' transport to and from a participating store. The participants should visit a designated RE.UNIQLO STUDIO to get their UNIQLO item repaired at their own cost and time, as well as picking up the repaired item. The collection may be arranged to be another day, which will be agreed in the RE.UNIQLO STUDIO during the repair consultation.

9. Any personal information provided by participants, if any, will be collected, stored and processed by or on behalf of the Operator strictly under applicable data protection laws.

10. Participant's personal details may be used for the marketing purposes of the Operator only if a participant has opted in to receive future marketing communication from the Operator or for any other purpose agreed by the participant. If a participant would like to stop receiving messages from the Operator, they can use the unsubscribe function provided in all emails from the Operator.

11. Other than its agencies and third-party suppliers who are contracted to administer the Operation, the Operator will not pass participants' details on to any third party, unless otherwise required to do so by law.

12. The Operator's Privacy Policy applies to any processing of data performed in connection with this Operation. The Privacy Policy can be found on UNIQLO's website.

- UK: https://faq-uk.uniqlo.com/pkb_Homeid=kA13z000000XIkE&l=en_US&c=category_uq_eu_dk_se%3AUQUK_C7_2&fs=Search&pn=1
- EU: https://faq-eu.uniqlo.com/pkb_Home_UQ_EU?id=kA0Vh0000001N7e&l=en_US&fs=RelatedArticle

13. In the event of circumstances outside the reasonable control of the Operator, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this Operation, the Operator reserves the right where reasonably necessary to cancel or amend the Operation or these terms and conditions, at any stage, but will always endeavor to minimise the effect on participants in order to avoid undue disappointment.

14. The Operator and its agents reserve the right at their reasonable discretion not to consider, and to exclude or disqualify any participation that they deem to be abusing or tampering with the operation of the Operation, or to be acting in any manner deemed by the Operator to be in violation of or inappropriate with these terms and conditions.

15. The Operator reserves the right to verify participation and eligibility. The Operator may refuse participation where there are reasonable grounds to believe there has been a breach of these terms and conditions have been breached, or that the Operation has been abused, manipulated or used in a fraudulent manner.

16. Where this Operation is advertised or communicated through social media platforms, including but not limited to Facebook, Instagram, X (Twitter) or TikTok, this Operation is in no way sponsored, endorsed, administered by, or associated with such platforms.

17. The Operator assumes no responsibility for the unavailability of repair services due to capacity constraints, operational limitations or circumstances beyond its reasonable control. To the fullest extent permitted by law, the Operator shall not be liable for any indirect, incidental, consequential or economic loss arising from participation in the Operation.

18. Nothing in these terms and conditions shall exclude or limit the Operator's liability for death or personal injury caused by its negligence, fraud or fraudulent misrepresentation, or for any liability which cannot be excluded or limited under applicable law.

19. This Operation is governed by the law of the country of residence of the participant. Any dispute which may arise in connection with this Operation shall be settled by the competent courts of the country of residence of the participant.

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