

EN**UNIQLO International Repair Day 2025 Terms and Conditions**

The UNIQLO gift with RE.UNIQLO Studio services for International Repair Day campaign runs from October 18th 2025 while the stock of gifts lasts, but in any case, no later than October 31st 2025 (the "Promotion"). The redemption can only be made in the RE.UNIQLO studio tills in the 24 European RE.UNIQLO Studios that are participating in the promotion as shown below:

1	UK	103-113 Regent Street	London
2	UK	311 Oxford Street	London
3	UK	19-21 Long Acre, Covent Garden	London
4	UK	57 Market Street	Manchester
5	UK	64 Princes Street	Edinburgh
6	UK	Coal Drops Yard	London
7	UK	Turbine Hall, Battersea power station, Circus Rd West, Nine Elms	London
8	UK	Liverpool One, 90 Paradise Street	Liverpool
9	UK	125-153 Argyle Street	Glasgow
10	FR	67-73 Rue de Rivoli	Paris
11	FR	17 Rue Scribe, Opera	Paris
12	FR	Le Marais, 39 Rue des Francs Bourgeois	Paris
13	DE	Tauentzienstrasse 7	Berlin
14	DE	Alter Wall 2	Hamburg
15	ES	Gran Via 37	Madrid
16	IT	Via Cordusio 2	Milan
17	IT	Via del Corso 197	Roma
18	BE	Meir 85	Antwerp
19	DK	Fisketorvet	Copenhagen
20	SE	Kungsträdgården, Hamngatan 27	Stockholm
21	LUX	1611, Grand Rue	Luxembourg
22	NL	Koningsplein 2	Amsterdam
23	NL	Rembrandtveg 6 Amstelveen	Amstelveen
24	NL	Koningsplein 2	Amsterdam

Non-studio repair locations*

1	UK	170 Oxford Street	London
2	UK	21 Parkfield Street, UNIQLO Angel	London
3	UK	54-58 Kensington High Street	London
4	UK	93-97 Clarence Street Kingston-upon-Thames	London
5	UK	The Westgate Oxford Centre	Oxford
6	UK	54 Brushfield Street, Spitafields	London
7	UK	Southside shopping centre Wandsworth	London
8	UK	201 Queen St, Atria Watford	Hertfordshire
9	UK	Westfield Stratford City, Leyton road	London
10	UK	Westfield Shopping centre, Ariel Way, UNIQLO White City	London
11	UK	51 The Broadway Wimbledon	London
12	UK	Bluewater PKWY	Kent Dartford
13	UK	Upper Mall West Bullring	Birmingham
14	UK	1 Oxford Street	London
15	NL	Grote Marktstraat 30	Den Haag
16	NL	Kalverstraat 11 / Rokin 12	Amsterdam
17	NL	Lijnbaan 117	Rotterdam
18	BE	Porte de Namur, Chaussée d'Ixelles 4-10	Brussels
19	BE	19, Place de la Monnaie	Brussels

***Please be advised that the gift made available at these non-studio repair locations will be a repair kit only, and not a sashiko bag charm.**

Only participants meeting the criteria set out in the terms and conditions are eligible to receive a gift under this Promotion.

Terms & Conditions

By participating in the Promotion, all participants will be deemed to have accepted and be bound by the terms and conditions and all participation instructions form part of these terms and conditions. These terms and conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials.

Promoter: UNIQLO Europe Ltd, 103-113 Regent Street, London, W1B 4HL

1. Eligibility: The Promotion is open to European customers in the United Kingdom, France, Germany, Italy, Spain, Belgium, Luxembourg, Netherlands, Denmark and Sweden aged 18 and over, excluding employees of the Promoter, its agents and anyone professionally connected with this Promotion.

2. Participation: To enter the Promotion, participants must purchase a RE.UNIQLO service. Service can be performed at twenty-four (24) RE.UNIQLO Studios and nineteen (19) non-studio repair locations on an existing UNIQLO item the customer already owns (for example, repairing a hole through sashiko).

Please note that new UNIQLO product (for example, customisation with embroidery or purchasing an upcycled item available to buy off the rack) and third party goods sold in some RE.UNIQLO Studios, such as steamers or brushes, are outside the scope of this campaign and you will not be eligible to redeem for the gift with these purchases.

Payment transaction must occur on October 18th in the RE.UNIQLO Studio till point or non-studio repair locations for the offer to be redeemed.

All valid purchases made at an eligible RE.UNIQLO Studio till point or non-studio repair locations on October 18th will receive a gift.

The stores participating in the Promotion are the twenty-four (24) European stores that have a RE.UNIQLO Studio and nineteen (19) non-studio repair locations.

3. Participation Period: The Promotion starts on October 18th 2025 until all gifts are exhausted or until October 31st 2025, whichever is earlier. Gifts will be distributed on a first come, first served basis. The Promoter reserves the right to shorten or extend the participation period.

4. Gift: One (1) "Repair Kit" and/or "Sashiko bag charm" as appropriate (please note non-studio repair locations will only have the "Repair Kit" available).

5. Gift with purchase received in the Promotion are non-transferable and cannot be resold, returned or exchanged for cash. Customers are only eligible for a maximum of one (1) repair kit and one (1) sashiko bag charm each for the duration of the Promotion, regardless of the number of transactions or spending. Promoter's decision shall be final.

6. RE.UNIQLO Studios offer a specific price list of repair services and staff can only provide services specified on this list, which is available to be viewed at RE.UNIQLO Studios or on <https://image.uniqlo.com/UQ/ST3/eu/imagesother/2024/content-pages/repair-studio/uk-reuniqlo-prices.pdf>. Members of staff reserve the right to refuse to repair any item that they deem unsuitable. They can also decline to provide any service that we do not currently offer.

7. The Promoter is not responsible for participants' transport to and from a participating store. The participants should visit a designated RE.UNIQLO Studio to get their UNIQLO item repaired at their own cost and time, as well as picking up the repaired item. The collection may be arranged to be another day, which will be agreed in the RE.UNIQLO Studio during the repair consultation.

8. Any personal information provided by participants, if any, will be collected, stored and processed by or on behalf of the Promoter strictly under applicable data protection laws.

9. Participant's personal details may be used for the marketing purposes of the Promoter or its agent only if a participant has opted in to receive future marketing communication from the Promoter or for any other

purpose agreed by the participant. If a participant would like to stop receiving messages from the Promoter, they can use the unsubscribe function provided in all emails from the Promoter.

10. Other than its agencies and third-party suppliers who are contracted to administer the Promotion, the Promoter will not pass participants' details on to any third party, unless otherwise required to do so by law.

11. The Promoter's Privacy Policy applies to any processing of data performed in connection with this Promotion. The Privacy Policy can be found on UNIQLO's website (https://faq-uk.uniqlo.com/pkb_Home?id=kA13z000000XIkE&l=en_US&c=category_uq_eu_dk_se%3AUQUK_C7_2&fs=Search&pn=1).

12. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this Promotion or the giving of the gift, the Promoter reserves the right to cancel or amend the Promotion or these terms and conditions, at any stage, but will always endeavor to minimise the effect on participants in order to avoid undue disappointment.

13. The Promoter and its agents reserve the right at their sole discretion not to consider, and to exclude or disqualify any participation that they deem to be abusing or tampering with the operation of the Promotion, or to be acting in any manner deemed by the Promoter to be in violation of or inappropriate with these terms and conditions.

14. The Promoter reserves the right to verify all participation including but not limited to asking for address and identity details and to refuse to give a gift with purchase or withdraw gift with purchase entitlement and/or refuse further participation in the Promotion and disqualify the participant where there are reasonable grounds to believe there has been a breach of these terms and conditions or any instructions forming part of this Promotion participation requirements or otherwise where an participant has gained unfair advantage in participating in the Promotion or won using fraudulent means. The Promoter will be the final arbiter in any decisions, and these will be binding, and no correspondence will be entered into in relation to this clause.

15. This Promotion is not sponsored, administered, or endorsed by, or associated with, Facebook, Twitter or any other social network or the producers, retailers or any other party featured in the gifts. Trademarks, logos and names of any third party are the property of their respective owner.

16. The Promoter assumes no responsibility for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication sent to (or by) the Promoter or any participant whether caused by problems with communication networks or lines, computer systems, software or internet service providers, congestion on any carrier network or otherwise, (ii) any theft, destruction or unauthorised access to, or alteration of such communications; (iii) any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion; (iv) any incorrect or incomplete information which may be communicated in the course of the administering this Promotion (whether as a result of one of the foregoing causes or otherwise); (v) any delay in delivery, or failure of safe delivery of the Free Gift.

17. To the full extent permitted by law and excluding death or personal injury caused as a result of the Promoter's negligence, the Promoter, its associated companies and agencies and any of their personnel (the "Relevant Parties") exclude all liability for any loss (including any damage, claim, injury, cost or expense) which is suffered or incurred by any participant in connection with the Promotion or Free Gift,

including without limitation: (i) any indirect, economic or consequential loss; (ii) any loss arising from the negligence of a Relevant Party; (iii) any liability for personal injury or death.

18. This Promotion is governed by the law of the country of residence of the Participant. Any dispute which may arise in connection with this Promotion shall be settled by the competent courts of the country of residence of the Participant.

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