

UNIQLO APP Trip to Japan Prize Draw for Arigato Festival FW'23

Short Terms

Open to the residents of United Kingdom, France, Spain, Belgium, Netherlands, Denmark, Sweden, and Germany aged 18 or over only, who have downloaded the UNIQLO APP and scan it at checkout when completing a transaction in UNIQLO stores in the EU between 23 November 2023 and 3 December 2023.

Promotion opens on 23 November 2023 and closes on 3 December 2023. Three (3) winners will each receive one (1) return trip for 2 people to Tokyo, Japan. Normal exclusions concerning eligibility apply (detailed below). By participating in the promotion, all participants will be deemed to have accepted and be bound by the terms and conditions.

Full Terms & Conditions – Customer Promotion

By entering the promotion, all participants will be deemed to have accepted and be bound by the terms and conditions and all entry instructions form part of these terms and conditions. These terms and conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials.

Promoter: Uniqlo Europe Ltd, 103-113 Regent Street, London, W1B 4HL

Participant: Uniqlo customers.

1. **Eligibility:** The promotion is open to the residents of the United Kingdom, France, Spain, Belgium, Netherlands, Denmark, Sweden, and Germany aged 18 or over, excluding employees of the Promoter and their immediate families, its agents and anyone professionally connected with this promotion.
2. Participants will be entered automatically into the prize draw when scanning their UNIQLO APP membership ID at checkout in UNIQLO stores in the EU between 23 November 2023 and 3 December 2023. Entry is limited to 1 per person. Duplicate entries will be deleted without notice.
3. **Promotional Period:** Promotion available from 23 November 2023 to 3 December 2023.

Entry Instructions: To enter the promotion, participants must have downloaded the UNIQLO APP and scan their Membership ID at checkout when completing a transaction in UNIQLO stores between 23 November 2023 and 3 December 2023.

Participants must link their UNIQLO APP with a valid UNIQLO.com account and have 'push notifications' enabled.

4. No entries from agents, third parties, syndicated entries or those made using methods such as a computer macro, script or the use of automated devices. No bulk entries. All entries must be

made directly by the person entering the promotion. Participants who do not give correct details or those who make an entry on someone else's behalf will be disqualified, at the Promoter's discretion.

5. **Prize:** There are three (3) prizes available to be won during this promotion.

- 3 winners will receive one return trip for 2 people to Japan that include:
 - One (1) round trip of air fares between an international airport close to the winner's residence and Tokyo, Japan,
 - Accommodation,
 - Airport transfer, and
 - Travel insurance,
collectively up to the value of GBP/EUR 5,000 and/or its equivalent in the winner's local currency.

- Winning flight prize rules include, but are not limited to:
 - Flights prize is for the winner of the prize draw. **Winner must be one of the two travellers.**
 - Flights and any flight prize components may not be sold, traded, transferred, rescheduled to dates not within the fulfilment period set by the Promoter, or refunded.
 - Travel is subject to availability offered by the Promoter's designated travel agency.
 - Departure airport used will be dependent on the availability from the winners nearest available international airport, which may not necessarily be the closest. A direct flight cannot be guaranteed.
 - **It is solely the winner's responsibility to ensure he/she is eligible to travel by obtaining any passports, visas, vaccination, permits, travel documents, waivers or the like required to travel. Includes all taxes and surcharges.**
 - Prize redemption timing is dependent on international border crossing rules between the winner's country of residence and Japan.
 - **Winner must book the prize trip by 31 August 2024 and travel by 31 December 2024.**
 - Once the booking is confirmed the winner is subject to the travel conditions of the airline. Promoter cannot be responsible for any unforeseen cancellations of flights or other arrangements.

Prize Terms & Conditions

6. **Winner selection:** 3 winners will be randomly selected within ten (10) working days of this Promotion's closing date. The winners will be selected randomly by a computer process that produces a verifiably random result from those valid entries received during the promotional period.

7. **Winner notification:** The winner will be notified via email within 10 working days from selection. The travel agency to be used to arrange the round trip prize will be communicated by the Promoter.
8. If a winner has not contacted the Promoter within 28 days of notification to claim their prize, their right to the prize will be forfeited and an alternative winner will be chosen by the Promoter.

Our Right to Use Information About You

9. Any personal information provided by participants will be collected, stored and processed by the Promoter strictly under the Data Protection Act 2018. **Your personal details will only be used for the purposes of administering this promotion and for no other purposes unless otherwise provided by law or unless you have opted in to receiving future marketing mailings from the Promoter.** If you opt in and start receiving marketing emails from the Promoter, but would then like to stop receiving them, use the unsubscribe button provided in an email from the Promoter.
10. Other than its agencies and third party suppliers who are contracted to administer the promotion, the Promoter will not pass participants' details on to any third party.
11. The Promoter's Privacy Policy applies to any processing of data performed in connection with this promotion. The Privacy Policy can be found at https://www.uniqlo.com/uk/en/company/privacy_policy.html

General

12. The Promoter and its agents reserve the right not to consider, and to exclude, any entry they deem, in their sole, subjective determination, to be inappropriate and/or not in compliance with these Terms and Conditions.
13. No responsibility will be taken by the Promoter for entries or claims which for technical or other reasons are not entered correctly or are lost. Incomplete entries will not qualify for the promotion.
14. Prizes are non-transferable and cannot be resold, or exchanged for cash.
15. Prizes cannot be returned or exchanged at Uniqlo stores.
16. There are no cash or other prize alternatives available in whole or in part except in the event of circumstances outside its control. The Promoter reserves the right to substitute a similar alternative of equal or greater value. Unless otherwise agreed in writing by the Promoter the prize will only be awarded directly to the winner.
17. The winner consents to the Promoter publishing his/her name and country within three (3) months of the promotion close date.

18. The winner's information will be used and shared for the purpose of providing the prizes only.
19. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this promotion or the awarding of prizes, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the promotion or these terms and conditions, at any stage, but will always endeavour to minimise the effect to participants in order to avoid undue disappointment. For the avoidance of doubt, the Promoter will not be responsible for any unforeseen cancellations of flights or other arrangements.
20. Participants in the promotion agree to be bound by these terms and conditions. The Promoter reserves the right at its sole discretion to disqualify any participant found to be abusing or tampering with the operation of the promotion, or to be acting in any manner deemed by the Promoter to be in violation of the terms and conditions.
21. The Promoter reserves the right to verify all entries including but not limited to asking for address and identity details (which they must provide within 2 days) and to refuse to award a prize or withdraw prize entitlement and/or refuse further participation in the promotion and disqualify the participant where there are reasonable grounds to believe there has been a breach of these terms and conditions or any instructions forming part of this promotion's entry requirements or otherwise where a participant has gained unfair advantage in participating in the promotion or won using fraudulent means. The Promoter will be the final arbiter in any decisions and these will be binding and no correspondence will be entered into in relation to this clause.
22. Trademarks, logos and names of the products and retailers are the property of their respective owner.
23. To the fullest extent permitted by law and excluding death or personal injury caused as a result of the Promoter's negligence, neither the Promoter nor its agencies or third party suppliers accept any liability for claims, losses, demands, damages, corrupted or misdirected entries, any late or misdirected delivery of communications (by email or otherwise), faulty or failed electronic data transmissions or injuries that arise out of and/or in any way related to the prize, the receipt, use and/or enjoyment of the prize and/or the Promotion.
24. Any question concerning the legal interpretation of the terms and conditions will be based on English law and the Courts of England and Wales will have exclusive jurisdiction.