

CUSTOMER RATINGS AND REVIEWS TERMS OF USE

These Terms of Use govern your conduct associated with the Customer Ratings and Review service offered by UNIQLO EUROPE LTD (the "CRR Service"). To the extent of any conflict between UNIQLO EUROPE LTD's Privacy Policy and these Terms of Use, these Terms of Use shall control with respect to the CRR Service.

By submitting any content to UNIQLO EUROPE LTD, you represent and warrant that:

- You are the sole author and owner of the intellectual property rights thereto;
- All "moral rights" that you may have in such content have been voluntarily waived by you;
- All content that you post is accurate;
- You are at least 18 years old;
- Use of the content you supply does not violate these Terms of Use and will not cause injury to any person or entity.

You further agree and warrant that you shall not submit any content:

- That is known by you to be false, inaccurate or misleading;
- That infringes any third party's copyright, patent, trademark, trade secret or other proprietary rights or rights of publicity or privacy;
- That violates any law, statute, ordinance or regulation (including, but not limited to, those governing export control, consumer protection, unfair competition, anti-discrimination or false advertising);
- That is, or may reasonably be considered to be, defamatory, libellous, hateful, racially or religiously biased or offensive, unlawfully threatening or unlawfully harassing to any individual, partnership or corporation;
- For which you were compensated or granted any consideration by any third party;
- That includes any information that references other websites, addresses, email addresses, contact information or phone numbers;
- That contains any computer viruses, worms or other potentially damaging computer programs or files.

You agree to indemnify and hold UNIQLO EUROPE LTD (and its officers, directors, agents, subsidiaries, joint ventures, employees and third-party service providers, including but not limited to Bazaarvoice, Inc.), harmless from all claims, demands, and damages (actual and consequential) of every kind and nature, known and unknown including reasonable lawyers' fees, arising out of a breach of your representations and warranties set forth above, or your violation of any law or the rights of a third party.

For any content that you submit, you grant UNIQLO EUROPE LTD a perpetual, irrevocable, royalty-free, transferable right and licence to use, copy, modify, delete in its entirety, adapt, publish, translate, create derivative works from and/or sell and/or distribute such content and/or incorporate such content into any form, medium or technology throughout the world without compensation to you.

All content that you submit may be used at UNIQLO EUROPE LTD's sole discretion. UNIQLO EUROPE LTD reserves the right to change, condense or delete any content on UNIQLO EUROPE LTD's website that UNIQLO EUROPE LTD deems, in its sole discretion, to violate the content guidelines or any other provision of these Terms of Use. UNIQLO EUROPE LTD does

not guarantee that you will have any recourse through UNIQLO EUROPE LTD to edit or delete any content you have submitted. Ratings and written comments are generally posted within two to four business days. However, UNIQLO EUROPE LTD reserves the right to remove or to refuse to post any submission for any reason. You acknowledge that you, not UNIQLO EUROPE LTD, are responsible for the contents of your submission. None of the content that you submit shall be subject to any obligation of confidence on the part of UNIQLO EUROPE LTD, its agents, subsidiaries, affiliates, partners or third party service providers and their respective directors, officers and employees.

By submitting your email address in connection with your rating and review, you agree that UNIQLO EUROPE LTD and its third party service providers may use your email address to contact you about the status of your review and other administrative purposes.

PRODUCT SAMPLING REVIEW TERMS AND CONDITION

1. The programme is open to all UK residents aged 18 years or over, except employees of the Promoter, their families, agents or any third party directly associated with administration of the programme.
2. The programme is free to participate and no purchase is necessary.
3. All reviews submitted to the Promoter will count as one entry. Multiple entry is permitted.
4. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault of any kind.
5. A winner will be chosen by random draw performed by a computer process on a quarterly basis.
6. The winner will receive one (1) free sample product from the Promoter.
7. The winner will be notified by email (using details provided at entry) and must select a store for the collection of their prize. If a winner does not respond to the Promoter within 7 days of being notified by the Promoter, then the winner's prize will be forfeited and the Promoter will be entitled to select another winner in accordance with the process described above.
8. The winner will receive a confirmation of the chosen store for collection by email and thereafter, must visit the chosen store to claim the prize within [NUMBER] days of being notified of their win.
9. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.
10. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.
11. The decision of the Promoter regarding any aspect of the programme is final and binding and no correspondence will be entered into about it.
12. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter will send the surname and region of major prize winners to anyone who emails helpme@uniqlo.eu within one month after the closing date stated in condition 4. If you object to any or all of your surname and region being published or made available, please contact the Promoter. In such circumstances, the Promoter

must still provide the information and winning entry to the Advertising Standards Authority on request.

13. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.

14. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.

15. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.

16. By submitting the entry, participants agree to assign to the Promoter all intellectual property rights with full title guarantee and waive all moral rights in and to the entry under applicable intellectual property legislation.

17. Personal data supplied during the course of this promotion will only be processed as set out in the Promoter's privacy policy (<https://www.uniqlo.com/uk/en/info/privacy-policy.html>). See also condition 13 with regard to the announcement of winners.

18. The programme will be governed by English law and entrants to the programme submit to the jurisdiction of the English courts.

19. The Promoter of this programme is UNIQLO EUROPE LTD of 311 Oxford Street, London W1C 2HP.